



As of the 1st of November, the Pre-Suspension hotline is changing.



All schools will now be required to complete, via Microsoft Forms, a request for service. The BSAT Team will then respond accordingly.

<https://forms.office.com/e/FmjLXqE07F>





**Complete and submit the
Pre-Suspension Hotline - Request for Service Form**

Screening triage - phone call made to school

**The BSAT Team will RAG rate your request and
respond accordingly (within 30 minutes)**

RED
CiC, CWSW, CP, CiN
or at risk of imminent
suspension due to
serious event.
VST team/VST HT to
be contacted.

RED
Child at risk of
imminent suspension

AMBER
Support in place at school but at increasing risk
of suspension. Support and discussion around
possible strategies and support for the child and
school are required.

GREEN
Child displaying concerning behaviours
that may escalate; a one-off incident that
needs support to unpick.

**BSAT to visit
school (30 mins)
and give
feedback to
either DL, CH
and VST HT if
appropriate**

**Short Break may be
recommended,
SB/CH to contact
SEP re availability.**

**Recommend strategies/make
referral for further BSAT
support**

**Telephone advice given by
BSAT Mentor**

