



## Partnership Board meeting - Developing an Ageing Well Strategy for Telford and Wrekin – next steps

**Date: Wednesday 21<sup>st</sup> June 2023**

**Time: 11:00am – 12:00pm**

*Please do use chat facility to comment on anything discussed today*

1.	<p><b>Welcome introductions and action plan update</b></p> <p><b>Dag Saunders</b> – Expert by experience  <b>Sherrel Fikeis</b> - Diverse Communities Lead  <b>Julie Edmonds</b> - Commissioning Specialist, Older People (Chair) TWC  <b>Angela Causton</b> - Commissioning Officer, Older People and Carers TWC  <b>Krystyna Flynn</b> - Project Support Officer, Housing Strategy and Commissioning TWC  <b>Valerie Graham</b> - Health Improvement Practitioner – Age Friendly Communities &amp; Ageing Well TWC  <b>Helen Potter</b> – Insight Manager TWC  <b>Laura Thorogood</b> – Service Manager, Family Carers, CVS  <b>Jane Povey</b> – Clinical Lead - ICB  <b>Ian Chan</b> – Teldoc – ICB  <b>Jan Suckling</b> – Leading engagement Officer, Healthwatch</p> <p><b>Julie Edmonds:</b> Thanked all for attending and for the excellent work in producing the Ageing Well Strategy, which is now nearly ready for publication. This has been commended with the engagement, collaboration and response rate received. The momentum needs to continue in moving the Board forwards. The Terms of Reference will be revisited regarding the purpose. Added the work done through this Board is reported through the Telford and Wrekin Integrated Place Partnership (TWIPP) meetings. The next TWIPP meeting is on Thursday 13<sup>th</sup> July 2023 where we will provide an update regarding the actions and where we are at with the Strategy. Asked Angela Causton for an update on this.</p> <p><b>Angela Causton:</b> A slot on the agenda for the next TWIPP meeting has been requested. Added she will show a simplified highlight report with the 6 key topics and actions later in this meeting, which is what, would be presented at the TWIPP meeting. Anyone on the board would be more than welcome to present this, as it would show true co-production. <b>ACTION:</b> AC to follow up if the Ageing Well can be presented at the next TWIPP meeting</p>	Chair
2.	<p><b>Overview on the latest census - incorporating the New town factor</b></p> <p><b>Helen Potter:</b> Presented the 2011-2021 Census PowerPoint. Explained the borough saw the highest increase of population at 11.4% which was a faster rate than other Local Authorities. The borough saw one of the largest increases in population of those aged 65+ in England. This is likely linked to the type of town as people moved here in the 60's and 70's. Overall, there is a noticeable growth in older people which will change over a 10-year period. It is interesting to see the 51.8% increase in adults aged between 70 and 74. This is helpful in terms of planning for care needs. The data shows that there are less older adults living in the newer areas such Lawley and Overdale.</p> <p><b>Julie Edmonds:</b> Asked if this included care homes.</p> <p><b>Helen Potter:</b> Responded yes, the data includes wherever the person was residing at the time the Census was complete. The Census showed the borough becoming notably more diverse. Ethnic diversity in the borough decreases with age as 23.8% of 0–15-year-olds were from a minority ethnic background, compared to 5.2% of people aged 65+. A minority group is classed as those who are non-white British. According to the data Hadley and Horton are more diverse in comparison to the more rural</p>	Helen Potter

areas such as Edgmond. Health was self-rated from very good to very bad which was not as good as overall England. Different areas of the borough have various health challenges. 14.9% of people aged 65+ reported bad or very bad health which is higher than the national rate. This varies depending on geographical location for example almost 1 in 4 people aged 65+ living in Donnington and Malinslee report bad or very bad health, compared to fewer than 1 in 10 living in Edgmond and Church Aston. The Census showed a higher proportion of the population were disabled than nationally which was self-declared under the Equality Act. Nearly 40% of people over the age of 60 were disabled and Donnington had the highest amount with 48.6% in comparison to Priorslee with 32.3%. Some areas in the borough have comparable deprivation rates to inner cities with 16.6% of older people being affected by income deprivation. The amount of caring is one of the highest Local Authority rates with 10.6% reporting they provided unpaid care.

**Julie Edmonds:** Added this is a stark reminder of why this work is being carried out. 2011-2021 projections show the massive increase will continue. Asked as individuals are getting older will this change at some point given the younger generation.

**Helen Potter:** Responded yes this will tail off as some will pass away, and some older adults will have higher needs. All changes should be explored as this is different within the borough.

**Laura Thorogood:** Stated from a family carer perspective this was interesting as there are higher age groups caring for one another such as husband and wife. Asked if this data included young carers.

**Helen Potter:** Responded yes this was all carers.

**Julie Edmonds:** Asked if this would include those under the age of 18.

**Helen Potter:** Responded she believes so but will check.

**Julie Edmonds:** Added this would be interesting to correlate with how many are registered carers.

**Helen Potter:** Agreed and added this can be explored further focussing on age, gender, and geographical location.

**Jane Povey:** Stated overall it is brilliant and terrifying information. Asked about the statistics moving forwards as this is retrospective data and how this feeds into other areas such as health and care.

**Helen Potter:** Responded she is attending the Health and Wellbeing Board tomorrow with this data to reinforce the message.

**Jane Povey:** Added this Board can support with enabling health and wellbeing and commissioners would find this interesting.

**Ian Chan:** Agreed the information was interesting. Stated he was concerned about housing as there are several new developments but there are issues with accessing GP's. Added health and social care need to be considered to make connections for the future.

**Krystyna Flynn:** Responded she does not have these housing answers. It is unclear how health fits into the Section 106 agreement, however this will be explored. There are concerns with new homes being built and GP surgeries which should be considered but it is unclear of the legal channels followed. **ACTION:** KF to follow this up with Housing teams

**Ian Chan:** Added when land is purchased, the healthcare element is left until last. The legalities should be explored as there are so many more residents now which will put a strain on the existing services.

**Dag Saunders:** Added there was a survey circulated around housing and planning. The issue is they are not building for older people, they are building for younger people and families. However, some older people may wish to downsize or move into a bungalow which would then free up another property for families.

**Krystyna Flynn:** Agreed this was reflected strongly in the housing survey. Bungalows are being converted to larger family homes so smaller housing is now being lost. This is an issue, and the report will be going to Cabinet in the next few weeks. Added there are extra-care facilities being built which is positive, but some want to remain independent and have more control over their lives.

**Julie Edmonds:** Added this is one of the themes. Houses can't be built without the services necessary. There are 200 additional extra-care units being built within the next couple of years. There will be extra-care in Donnington so it will be interesting if

	<p>those reporting poor health in Donnington will move there or whether it will be people moving from other areas.</p> <p><b>Krystyna Flynn:</b> Reported Wrekin Housing Trust are building some retirement bungalows, but these will be social housing and so this will not address the issue of those wishing to remain independent. There is a register kept of all planning and figures will need to be compared.</p>	
3.	<p><b>Action plan and ongoing monitoring – following on from face-to-face meeting 30<sup>th</sup> May</b></p> <p><b>Julie Edmonds:</b> Stated an action plan was sent but there was not much response to this.</p> <p><b>Laura Thorogood:</b> Replied she could come back properly by Friday but there was not enough time before this meeting.</p> <p><b>Angela Causton:</b> Explained what has been clear, is that the actions we have developed are already happening in the borough; however what we also know is that people are not aware of what is happening in the borough. The excel spreadsheet shared at the face-to-face meeting was not for key people to complete, it was for the key person to help identify what is taking place i.e. Laura from Carers is probably not best placed to support with the Transport actions etc The excel sheet will still contain the actions but there will be an additional highlight/ simple report leading from the 6 key themes. The report will include deliverables, progress, work planned and any gaps.</p> <p>The plan is for everyone to work on the highlight reports in the next quarter and to bring an update at the next Partnership Board in September - Ange will collate this.</p> <p><b>Laura Thorogood:</b> Asked if the document could be linear rather than the 4 square boxes and if she could speak with Angela Causton around who is responsible for completing which parts. ACTION: AC to amend the document</p> <p><b>Angela Causton:</b> Agreed.</p> <p><b>Ian Chan:</b> Added it did look good and asked if completed actions could be demonstrated. A lot has already been done so it would be positive to see what has been achieved and keep track of this. ACTION: AC to add this to the highlight report</p> <p><b>Julie Edmonds:</b> Asked if they would prefer a consistent chair or for this to be rotated.</p> <p><b>Dag Saunders:</b> Responded it would be useful to have a consistent chair and structure.</p> <p><b>Laura Thorogood:</b> Asked if membership could be looked at to have more experts with lived experience and some other members are missing. Asked Dag if he was representing anyone.</p> <p><b>Dag Saunders:</b> Confirmed he does attend others but is representing himself.</p> <p><b>Laura Thorogood:</b> Added Age UK and Forum 50+ are missing and it would be better to have continuous agencies.</p> <p><b>Julie Edmonds:</b> Agreed and added this is why the momentum needs to be maintained. Added in terms of experts, Beverley has stepped down due to other projects and Mark joins when he can. More involved residents are needed as representatives.</p> <p><b>Sherrel Fikeis:</b> Reported she does feedback to Chris and Louise.</p> <p><b>Angela Causton:</b> Added Chris Fox and Heather Osborne do attend these meetings.</p> <p><b>Laura Thorogood:</b> Stated if she is unable to attend, she would send a representative as it is important to do so.</p> <p><b>Valerie Graham:</b> Agreed and added this was requested at the start of these Boards. Stated if she is unable to attend Rachel Threadgold will attend and vice versa.</p> <p><b>Julie Edmonds:</b> Agreed if these meetings are held quarterly representatives should be sent. It may also mean an hour may not be long enough. Asked if all agreed that the action plan should be discussed quarterly and then reported to TWIPP.</p> <p><b>All</b> Agreed this makes sense.</p>	All
4.	<p><b>A.O.B</b></p> <p><b>Ageing Well strategy summary/ easy read version</b> <b>Angela Causton:</b> Reported she is working with someone who attends Age UK Day Centre to compile an easy read version of the Strategy. This is ongoing</p>	Ange

	<p><b>Publishing the final strategy</b>  <b>Angela Causton:</b> Reported there are a few tweaks that are needed. More headlines of diversity are needed and work with Helen Potter is being carried out to include this in the Strategy. Work is also being conducted with the design team in terms of the colours. However, nothing is changing in terms of the narrative. Asked how Partners would like this to be published? Confirmed this will go onto the website and hopefully partners will put it on their own organisational websites. Hard work has been completed to co-produce this so it would be important to really shout out about the Strategy. Asked if anyone had any events coming up that the Strategy could be launched. (An email will be sent to those who could not attend this meeting).  <b>Valerie Graham:</b> Responded Forum 50 Plus have an event in July.  <b>Angela Causton:</b> Responded the Strategy could be launched at several events.  <b>Sherrel Fikeis:</b> Added there is a community event taking place on 22<sup>nd</sup> July at 12-4pm which is the first Muslim event since lockdown. This event will be a late Eid celebration and will take place in the park on Regent Street. Added she can arrange invites via email and spaces are limited.  <b>Julie Edmonds:</b> Responded they can share tables if spaces are limited. The Strategy will hopefully be published in the next month.</p>	Ange
	<b>Next meeting – 20<sup>th</sup> September 10:00 – 11:00 via MST</b>	Ange

No	Action Required	Lead	Due by	Completed YES/NO Update
1	Online video to make interactive	Ange	May 2023	It was agreed at the Board meeting for this action to be put on hold until we have a final strategy
2	To ensure all partners are liaising with own governance boards on the Ageing Well strategy	All	ASAP	A plea was made for Partners to ensure this is carried out
3	Helen Potter to check if the Census statistics included carers under the age of 18.	Helen P		
5	To raise this with Simon Whitehouse and Jackie Robinson for support on the AW board and action planning	Julie	31 <sup>st</sup> May	
6	Rachel Threadgold to share information on what is already happening in relation to the Health and Wellbeing meetings	Rachel	26 <sup>th</sup> May	
7	Ravi Phull to share information on what is already happening in relation to the Housing meetings	Ravi	26 <sup>th</sup> May	
8	Angela Causton to follow up if the Ageing Well can be presented at the next TWIPP meeting	Angela Causton	Complete	

9	Krystyna Flynn to follow up with Housing teams regarding health links	Krystyna Flynn	Complete	
10	Angela Causton to amend the highlight report document to make it linear and include achieved actions	Angela Causton	Complete	
11	Helen Potter to check if the Census statistics included carers under the age of 18.	Helen Potter		