
February 2023

Free TWSP multi-agency training

TWSP face-to-face training – either virtually or in-person – is available to all TWSP partner agencies. If you already have an Ollie account, please log in to Ollie and book your place, unless otherwise instructed. If you do not have an existing Ollie account, please email partnerships@telford.gov.uk and they will be able to assist.

If you have any problems using your Ollie account, please email ollie@telford.gov.uk

TWSP training is free for all professionals and practitioners but please ensure that when you complete your Ollie account form that you complete the billing details section. This is needed in the event of non-attendance or late cancellation, or where a course is chargeable. You will be notified if there is a charge for the course for non-attendance.

- [Partnership Guidance Workshop](#) - Monday 20 March 2023 from 1pm-4pm face to face
- [Brook Traffic Light Tool](#) - Tuesday 21 March 2023 from 12:30pm -4pm face to face
- [Partnership Guidance Workshop](#) - Tuesday 18 April 2023 from 9am-2pm face to face
- [TWSP Raising Awareness of Exploitation and Vulnerability](#) - Monday 25 April 2023 from 10am - 12pm
- [Raising Awareness of Child Protection](#); Wednesday 26 April 2023 from 9:30am - 12:30pm via Teams
- [Brook Traffic Light Tool](#) - Friday 28 April 2023 from 9:30am -1pm face to face
- [Partnership Guidance Workshop](#) - Thursday 18 May 2023 from 1pm-4pm face to face
- [Partnership Guidance Workshop](#) - Monday 12 June 2023 from 10am-1pm face to face
- [Raising Awareness of Child Protection](#); Thursday 29 June 2023 from 9:30am - 12:30pm via Teams
- [TWSP Raising Awareness of Exploitation and Vulnerability](#) - Thursday 6 July 2023 from 9:30am - 11:30am
- [Partnership Guidance Workshop](#) - Friday 7 July 2023 from 10am-1pm face to face
- [Raising Awareness of Child Protection](#); Friday 6 October 2023 from 9:30am - 12:30pm via Teams

- [TWSP Raising Awareness of Exploitation and Vulnerability](#) - Tuesday 10 October 2023 from 9:00am - 11:00am
- [Raising Awareness of Child Protection](#); Tuesday 9 January 2024 from 9:30am - 12:30pm via Teams
- [TWSP Raising Awareness of Exploitation and Vulnerability](#) - Thursday 25 January 2024 from 9:00am - 11:00am
- [TWSP Raising Awareness of Exploitation and Vulnerability](#) - Friday 19 April 2024 from 9:00am - 11:00am

Other Training Opportunities

Partnership Guidance Workshops



Following the successful Threshold of Need Conference there are workshop dates available for those who were unable to attend. The Partnership guidance workshops are aimed at all professionals working with children, young people and their families in Telford and Wrekin. Please see more information and to book onto the workshops [here](#). Please see full document [here](#).



REGIONAL AUDITS (S11 AND CARE ACT COMPLIANCE) FOR WEST MIDLANDS

A new regional audit tool has been created which covers both the Section 11 duties and Care Act compliance requirements, is being launched across 10 local areas within the wider West Midlands. Please find more information [here](#).



Safeguarding Children with Asthma is Everyone's Responsibility

A briefing note on safeguarding children with asthma has been created. Please see flyer and more information [here](#).

Understanding Hoarding: A Trauma-informed Approach 28/03/2023 09:30 - 10:30

Hoarding is a form of self-neglect – one of the biggest areas of work in safeguarding adults, prompting the largest number of safeguarding adults reviews. Having a grasp of post trauma and complex trauma provides greater understanding of the difficulties experienced

by people classed as “hoarders”, why they may be unwilling to engage and how to improve contact. Attend this session to:

- Understand why people who hoard may seem able to make decisions about their care and support and what this means for capacity assessment
- Explore executive brain function in relation to capacity assessments
- Discover helpful ways to interact with and support people who hoard to help them relinquish hoarding behaviours

Deborah Barnett, independent consultant on safeguarding adults

Please find more information [here](#).

Raising an Effective Safeguarding Adults Concern about the Abuse of an Adult with Care and Support Needs with the Local Authority

A briefing note on Raising an Effective Safeguarding Adults Concern about the Abuse of an Adult with Care and Support Needs with the Local Authority has been created. Please see resource [here](#).

The 7 Essential Adult Safeguarding Questions

A briefing note on the 7 essential adult safeguarding questions has been created. Please see questions [here](#).

The Telford and Wrekin Safeguarding Partnership 7 Minute Briefing - Professional curiosity

The TWSP have created a 7 minute briefing around professional curiosity. Please see the briefing note [here](#).

Rethinking ‘Did Not Attend’

Please see a video created on rethinking 'did not attend' [here](#).



An Hourglass Webinar
Thursday 2nd March | 10am - 11:30am



Hourglass Webinar 2nd March 2023, 10:00am- 11:30am

The risks to older people around abuse and the cost-of-living crisis. This webinar will be looking at the increased risk of abuse to older people during the current

cost of living. Further details and booking [here](#) (free to attend).

DHU Healthcare (DHU) NHS 111 service provider for the West Midlands from 1st March 2023

DHU Healthcare currently offer a range of service provisions in Derbyshire, Northamptonshire; Nottinghamshire; Leicester, Leicestershire & Rutland; Lincolnshire, Milton Keynes, Bath, North-East Somerset, Swindon and Wiltshire. Working in collaboration with partners and colleagues across NHS systems, GP federations and other private provider companies, we offer innovative, integrated solutions that ensure all our patients and communities can access the right care, in the right place, at the right time.

We are equally at the heart of the national NHS111 service – responding to 2.4 million calls a year (2021/22) from centres in Derby, Chesterfield, Leicester and most recently Oldbury. We also continue to support the London Ambulance Service, South Central Ambulance Service and Yorkshire Ambulance Service as part of NHS111 National Contingency commissioned by NHS England. To support this provision across a large geographical area, DHU 111 employs: Health Advisers, Clinical Advisers, Pharmacists, Paramedics, Mental Health Nurses and Dental Nurses. We have an overall Care Quality Commission (CQC) rating of 'OUTSTANDING', reporting that 'staff treated people with compassion, kindness, dignity and respect'.

As a provider of services across numerous counties, DHU Healthcare have designed a robust safeguarding referral system. This system has been used across the East Midlands, Milton Keynes, and several southern counties for some years and has proved to be very successful in sharing appropriate information regarding safeguarding concerns.

The DHU referral forms have been designed to incorporate as much information as possible whilst reflecting the episodic, and time restrictive nature, of the services we provide.

We have also developed an Adult Care Concern referral form to be used for information sharing purposes with Adult Social Care when a patient has consented to requiring further help and support.

This is mirrored with a School Nurse/Health Visitor notification form, for 0-19 child health services, for health-related issues regarding a child who has had contact with the NHS 111 service. These will be sent to the appropriate NHS service provider.

We wanted to contact you to introduce ourselves and update you regarding the changes within the NHS 111 provider for your area. We aim to mirror the referral process of WMAS with the exception of the referral form, which will be the universal DHU referral form used for all areas that we cover.



Julie Tomlinson (Adult Safeguarding – Lead Nurse)

Lesley Harris (Children's Safeguarding – Lead Nurse)

DHU Safeguarding Team, DHU Healthcare, 03001 000 404



If there is anything that you would like sharing in future newsletters, please email partnerships@telford.gov.uk



Telford & Wrekin
Co-operative Council



NHS
Telford and Wrekin
Clinical Commissioning Group

This update from the Telford and Wrekin Safeguarding Partnership was produced by Telford & Wrekin Council.

Email: partnerships@telford.gov.uk Web: <https://www.telfordsafeguardingpartnership.org.uk/news/>