

CARERS PARTNERSHIP BOARD

Tuesday 19th March 2019
 Addenbrooke G4 10.30am-1pm

MINUTES

ITEM		TIME	LEAD
1	<p>Welcome and Apologies Barry Parnaby- Chair/Healthwatch/Carer Jill Tiernan-All Age Carer Commissioner T&W Kieron Warr-PODs/Carer Val Dawson-Patient Participation Group Laura Thorogood-Manager, Carers Centre Denise Jackson-Former Carer/ Chair of A Life Outside Caring Group Sharon Smith-Patient Engagement Lead Carolyn Henniker-T&W Healthwatch Joan Green-Carer Ruth Smith-Lead for Patient Experience SATH Di Beaumont-Alzheimer's Helen Cottrell-Senior Assistive Technology and Sensory Impairment Officer</p> <p>Apologies Amardeep Grewel- Team Leader Wrekin Sarah Dillon-Assistant Director Early Help & Support Nicole Paget-Carer Jo Leahy Clinical Chair Telford & Wrekin CCG Ernie Dabbs-Carer David Whalley-Carer Wendy Sloane-Aquarius Drug & Alcohol Services Karen Rogers-WHT Vicky Croft-Social Worker Joanne Karas-Occupational Therapist Fiona Doran-Carer/Mental Health/MPFT Governor Louise Langham- Ex Chair/ Former Carer Cllr Arnold England-T&W Linda Moore- Clinical Lead Senior Counsellor & Systemic Family Practitioner</p>	5 min	BP
2	<p>Acceptance of Minutes and Matters Arising Minutes of Meeting 27th of November and Extraordinary meeting held on 19th of February Accepted as correct</p>	10 min	BP
3	<p>Public Gallery: Commentary</p>	5 min	BP/JT

4	<p>Chair Update: Outcome of Extraordinary Meeting Sustainable future of Carer Partnership Board</p> <p>An Extraordinary meeting was scheduled to adopt new terms of reference as these had not been reviewed for some time. These have now been approved and BP and KW are meeting senior management team next week to discuss budgets and boards future support.</p>	15	BP
5	<p>Vice Chair Approval:</p> <p>BP welcomed KW as the new nominated Vice Chair of the Carers Partnership Board.</p>	5 min	BP
6	<p>Agreement of Amendments to TOR Document which has been Approved at the Meeting held on the 19th of February.</p> <p>These have been completed and a pledge received from SD</p>	10 mins	BP
7	<p>Making it Real Appointment: Confirmation</p> <p>KW was successful in securing this appointment and has attended some meetings.</p> <p>Making it Real is currently looking at discharge from hospital and how patients are treated and about their long term care.</p>	5 mins	BP
8	<p>Board Development: Carer Friendly Communities</p> <p>KW recently attended a meeting which was attended by directors from other organisations who agreed to spread awareness of the Carer Friendly project.</p> <p>NP and JT have been developing this for some time.</p> <p>A report will be presented to Senior Management Team in March.</p> <p>The CPB feel they need to continue to support carers and make communities more aware of the support available through other organisations.</p> <p>Currently the CPB are looking at creating their own logo and looking at its own domain site and hope to work with other organisations on to expand this.</p>	15 min	NP
9	<p>Board Discussion: Feedback on Carers Action Planning:</p> <p>The role of assistive technology in supporting carers</p> <p>The Carer Action Planning Group was set up by SD. A range of subject areas were discussed including the role of Assistive Technology in supporting carers.</p> <p>The Assistive Technology Hub is open every Wednesday and gives advice and guidance which is led by volunteers. The type of equipment available is endless.</p> <p>Telecare is one of the technologies available which is a life line for some people along with GPS trackers which can provide peace of mind to family members to know they are safe. There are various APPS are available for taking medications and also for family to help with appointments. The hub has a good link with services including the Memory Service who will refer some people to Assistive Technology Hub.</p> <p>Future developments are to have an Independent Living Centre.</p> <p>ACTION Helen Cottrell to send power point for circulation</p>	15 min	HC

10	<p>Operational Update: Adults Social Care: ASC Feedback Form/ Carer Peer Challenges (AG): Deferred to 21st May 2019</p> <p>Young Carers: Darren Knibbs including Parent Carers' assessments (JT) Young Carers assessment are currently undertaken by the Carers Centre unlike the Adults. We are looking to increasing the LA's awareness of Young Carers and also work with the carers centre. The children's and young people's Team will be collaborating closely with Carers Board around young carers to bring together a closer network working and provide wider links. A young carers leaflet which have been designed by young carers has been produced</p>	15 min	AG JT
11	<p>Health Update</p> <ul style="list-style-type: none"> • CCG update: Supporting Carers post discharge from hospital • SATH: Ruth Smith <p>As part of the Patient and Carers Experience Panel a sub-group has been established to focus upon the support available to carers and the experience they have at the Trust. The group recognises the importance of considering the needs of carers and ensuring they are given an opportunity to be involved and share their experience.</p> <p>To enable the group to identify areas to prioritise to improve carer experience a short survey has been developed to seek views and capture feedback from those who have recently accessed services at SaTH.</p> <p>For carers who have accessed services provided by SaTH with someone they provide care for during 2018/19 we would welcome feedback via the following survey which will be run until the end of May 2019: https://www.surveymonkey.co.uk/r/8GCC3MQ</p> <ul style="list-style-type: none"> • Sharon Smith: Commissioning Update: Deferred to next meeting 21st May 2019 	10 min	DB
12	<p>Board Development: Carer Friendly Employers(CFE) (ALOC) An invitation for Employers to sign a pledge to be a Carer Friendly Employer has been sent to around 20 organisations including all parish town councils. Some replies have already been received and these will be reviewed at the next CFE meeting.</p>		VD/DJ
13	<p>Commissioning Update:</p> <ul style="list-style-type: none"> • Carers Voice: Refer to Action Plan report: Paper to circulate • ALOC: Carers and Employers: VD/DJ Update <p>Low take up of carer credit is being picked up by the national newspapers. Making good connections with North Telford Education and National Careers Service who are offering some really good courses that can be hand written. Distance Caring to be on future agenda</p> <ul style="list-style-type: none"> • Information, Advice and Guidance Tender: Update: 	15 min	JT VD/DJT

<p>Tender has now closed and being evaluated. The service will go live 1st October 2019. CPB have participated within. The Carers Partnership Board and Making it Real Board are part of the evaluation Panel and will be fully involved in understanding the offer that has been proposed</p> <ul style="list-style-type: none"> Health and Well Being Board: A report detailing Carers Offer and activities for the past year was well received. http://apps.telford.gov.uk/CouncilAndDemocracy/Meetings/Meeting/MTY4Nw%3d%3d Item 7.0 Carer Offer: The Carers budget is partly funded by the Better Care Fund (BCF). The BCF is a pooled budget with the Council and Telford & Wrekin CCG and funds a large number of different projects that help support the residents of the borough. The budget to carers has not been directly cut but the budget allocated for Information, Advice & Guidance which includes the service to carers, has been reduced to allow more funding to be used for the ever growing pressure of reablement and enablement. Due to this budget realignment the following carer wellbeing officers will be affected for the period 2019/2020 these include Theatre Tickets, Cookery Workshops and Ironbridge Passes <p>Exception Reporting : Refer to reports</p> <ul style="list-style-type: none"> Carers Centre: Carers Week June 2019 Aquarius British Red Cross: Self Funders and Respite Care ALOC to include Carers at a Distance (University of Hull) https://www.hull.ac.uk/work-with-us/research/site-elements/docs/groups/sparc-distance-caring-final-report.pdf Mental Health Awareness Group Admiral Nurses Advisory Group Healthwatch <p>A Healthwatch Un met needs survey has been circulated which also appears on the website. There have been 41 respondents to date. One positive outcome from this is that people who access the Carers Centre was specifically mentioned positively by some respondents.</p> <p>JT highlighted that 'linking with community networks and neighbourhoods' has been included in the IAG Tender. CH asked for support to signpost people to their website. ACTION CH will forward information to KP for circulation</p> <ul style="list-style-type: none"> Alzheimer's Society Newport successful Celebration Dementia Community Road Show Bus in Newport town square 2nd April Organising Dementia Action Week 20th-26th May all over Telford working with Telford College and a Dementia Community Roadshow at Newport Show 13th July. DB asked for representation at both these events Volunteers Week due in Shrewsbury. 	<p>JT</p> <p>JT</p> <p>LT WS NC DJ</p> <p>FD/DW</p> <p>CH</p> <p>DB</p>
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	<ul style="list-style-type: none"> Shawbirch Peer Support Group <p>Driving Miss Daisy have been invited to give a presentation next week and the support group have received an award of money for their group.</p>		VS
14	<p>Board Discussion: IMPACT-Emotional Health & Wellbeing Services-Linda Moore (IMPACT) Deferred</p>	10 mins	LM
15	<p>Transforming Care Partnership: Carers engagement-Di Beasley Deferred</p>	5 min	JT
16	<p>Chairs Update: Unmet Needs Survey</p>	5 mins	BP
17	<p>Any Other Business The Carers Centre are preparing for interviews on 8th and 9th April and LT welcomed any carers who would like to sit on the interview panel.</p>	5 min	All
18	<p>Next Meeting: Tuesday 30th July 2019 Addenbrooke House G3 10.30am-1pm</p> <p>Future Dates: Tuesday 1st October 2019 Addenbrooke House G3/G4 10.30am-1pm Tuesday 26th November 2019 Darby House Ground Floor Rm 7 10.30am-1pm</p>		

Actions from this meeting:

	ACTION	RESPONSIBLE
1	<p>Feedback on Carers Action Planning: The role of assistive technology in supporting carers ACTION Helen Cottrell to send power point for circulation</p>	Helen Cottrell
2	<p>JT highlighted that 'linking with community networks and neighbourhoods' has been included in the IAG Tender. CH asked for support to signpost people to their Healthwatch website ACTION CH will forward information to KP for circulation -</p>	CH